

INTERNAL RULES AND REGULATIONS

CONDITIONS OF ADMISSION:

To be admitted to enter, settle and stay on the ILISA CAMPSITE site, you must have been authorised to do so by the managers or their representative. It is the responsibility of the person in charge to ensure that the ILISA CAMPSITE is kept in good order and complies with the rules and regulations in force. Staying at the ILISA CAMPSITE implies acceptance of these rules and regulations and a commitment to comply with them.

POLICE FORMALITIES:

POLICE FORMALITIES: Anyone wishing to stay on the ILISA CAMPSITE grounds for at least one night must first present their identity papers to the managers or their representative and complete the formalities required by the police. Unaccompanied minors will only be admitted with the written consent of their parents. Foreign nationals must complete a police form.

INSTALLATION: The tent, caravan, mobile home or other equipment must be installed in accordance with the instructions given by the managers or their representative.

RECEPTION OFFICE: Opening hours are posted at the entrance to the reception office. At the reception desk, you will find all the information you need about the services offered by the ILISA CAMPSITE, as well as information about food supplies, sports facilities, the tourist attractions available in the surrounding area and other useful addresses.

FEES: Fees are paid at the reception desk. The prices are displayed at the entrance to the ILISA CAMPSITE and at the reception desk. They are payable according to the number of nights spent on the ILISA CAMPSITE site or the package chosen by the renter. Users of the ILISA CAMPSITE are asked to inform the reception office of their departure the day before. Customers intending to leave before the reception office opens must pay their fees the day before.

NOISE AND SILENCE: Users of the ILISA CAMPSITE are asked to avoid making any noise or having loud conversations that might disturb their neighbours. The level of sound equipment must be adjusted accordingly. Please close the car doors and boot as quietly as possible. Do not leave dogs or other animals unsupervised. They must always be kept on a leash. They must not be left at the ILISA

CAMPSITE, even locked in, in the absence of their owners who are civilly responsible for them. There must be complete silence between 10 p.m. and 7 a.m.

VISITORS: Visitors are admitted to the ILISA CAMPSITE grounds after going to reception, obtaining the consent of the person in charge or his/her representative and paying the required fees. For the duration of their visit, these guests are under the responsibility of the customer receiving them. Visitors' cars are not allowed on the grounds of the ILISA CAMPSITE and must be parked in the CLIENT PARKING AREA at the entrance to the ILISA CAMPSITE.

CIRCULATION AND

PARKING: Speed is limited to 10 km/h inside the ILISA CAMPSITE. Any vehicle exceeding this speed will be excluded from the ILISA CAMPSITE. Parking is prohibited on all the roads of the ILISA CAMPSITE. Parking on plots 1 to 9 and 24 to 56 included is prohibited. You must park in the CLIENT PARKING AREA. Only one vehicle is included in the contract. Any additional vehicle must be parked in the CUSTOMER PARKING AREA and will be charged the daily rate. It is strictly forbidden to park on another pitch

and in doing so hinder the movement of other customers.

MAINTENANCE AND APPEARANCE OF

FACILITIES: The LESSORS are responsible for mowing the lawn. The pitches may only be used for approved equipment. The depositing of wood, pallets, breeze blocks or any unsightly objects are prohibited. Similarly, all fencing between the pitches and the roads is prohibited. You must not negatively affect the cleanliness, hygiene or appearance of the ILISA CAMPSITE. It is forbidden to dispose of wastewater on the ground or in gutters, as these are intended for rainwater run-off only and facilities are provided for this purpose. **ANY INSTALLATION IN ADDITION TO THE CARAVAN OR MOBILE HOME MUST RECEIVE WRITTEN AUTHORISATION FROM THE LESSORS (see SPECIAL CONDITIONS). Satellite dishes are strictly prohibited.**

SAFETY:

1- Fire: Fires involving wood, branches, coal, etc. are prohibited. Only electric and gas barbecues are permitted. Fire extinguishers are available in several locations on the ILISA CAMPSITE in case of need (see attached map). Please inform

Mrs AUTHESSERRE or Mrs INAN immediately in the event of a fire. A first aid kit is available at the reception desk. **You are responsible for your own equipment (mobile home, caravan, etc.). You must have your electrical and gas installations checked by a professional once a year and provide proof of this.**

2- *Theft*: The management is responsible for items left at the reception desk. Customers remain responsible for their own equipment and must report any suspicious person. You must therefore take the necessary measures to safeguard your equipment. **You must take out insurance against theft, fire and glass breakage and provide proof of this in your file.**

ELECTRICITY: The current supplied is 10 Amps. Only approved equipment is permitted. You must not connect the heater for another camper. **You should only connect to one socket.** When you are away, you should turn off and bleed your heating system and disconnect your electrical system. You must avoid any heat waste in the shower/WC block (close the doors when the heating is on, etc.).

WATER: Heating elements have been installed throughout the water

system. In winter, you should only connect to the water supply once the heating elements have been installed in your own system. You must not wash your vehicle or fill a swimming pool with water from CAMPING ILISA. **Please do not waste water, as it is a precious and expensive commodity that we all need.**

SHOWER AND WC BLOCK:

The cleaning times are posted at the entrance to the ILISA CAMPSITE, and you should avoid using it at these times. You must leave the premises clean, use the squeegee after your shower, use the brush in the toilet and clean the washing-up bowl after your visit. You will find all the necessary equipment on site. Please respect the people who come after you. You must not damage the equipment on site. The shower/WC block is neither a games room nor a meeting place.

BINS: Rubbish must be sorted. If you do not know where to put an item, please put it in the usual containers in bin liners. Under no circumstances should you put your rubbish next to the containers, on the containers or outside your facility. You must not leave your rubbish bins in the shower/WC block. You must always use bin bags and not throw anything loose into the

containers, except for selective waste sorting.

GAMES AREA: No violent or disruptive games may be played in the vicinity of the facilities. In all cases, children must be under the supervision of their parents, who are responsible for them and their actions.

ANIMALS: Pets are permitted on the ILISA CAMPSITE. They must be kept on a lead inside the ILISA CAMPSITE. They must be vaccinated and microchipped or have a tattoo (please provide proof). They are not allowed in the toilet block or play area. You must pick up their droppings as you are responsible for them. 1st and 2nd category dogs are STRICTLY forbidden.

LIABILITIES: The RENTER must take out "CIVIL LIABILITY" insurance. The LESSORS cannot be held responsible for any theft or damage that may occur in the communal areas or on the pitches. Nor are they liable for damage caused by water, frost, snow, storms, wind, falling trees/branches, etc...

TEMPORARY VEHICLE STORAGE ("GARAGE MORT"): You may not leave your vehicle, motorhome, caravan or tent

at the campsite if you are not resident there at the time.

DISPLAY: These rules and regulations are displayed at the entrance to the ILISA CAMPSITE and at the reception desk. They can be provided to customers on request.

TOLERANCE: The principles and values of the Republic apply within the ILISA CAMPSITE, i.e. Liberty, Equality and Fraternity. The same applies to Citizens' Rights.

BREACHES OF THE INTERNAL RULES:

If a resident disrupts the stay of other users or does not respect the provisions of these internal regulations, the LESSORS or their representatives may, orally or in writing, if they deem it necessary, give the resident formal notice to cease these disturbances. In the event of serious or repeated breaches of the internal regulations and after formal notice by the LESSORS to comply, the latter may terminate the contract before the end of the term. The customer will be obliged to leave the ILISA CAMPSITE with his/her equipment and to leave the pitch free for another customer within a maximum period of one month. In the event that the customer does not wish to leave their pitch after written notice from the LESSORS, their equipment will be removed from the

pitch at their expense and placed in the CUSTOMER PARKING AREA. Any damage that may occur during this operation will not be the responsibility of Mrs AUTHESSERRE / Mrs INAN or the staff of the ILISA CAMPSITE but will be the responsibility of the offending customer. In the event of a criminal offence, the LESSORS may call in the police if they deem it necessary, without reservation.

SPECIAL CONDITIONS:

- 1- No more than 60% of the surface area of a pitch may be occupied, including all equipment.
- 2- Only one accommodation facility is permitted on a pitch.
- 3- Existing accommodation must not be the user's main residence.

Permanent residence on the site is strictly forbidden.

- 4- Caravans and mobile homes must always retain their means of mobility and, as far as possible, face the road. They must remain movable at all times, and additional structures must be detached from the main structure. Nothing must impede this mobility, particularly when the mobile home or caravan is installed parallel to the access road.
- 5- To comply with fire safety regulations, equipment must be at least 4m apart.
- 6- Fixed rigid skirts are forbidden as they immobilise the equipment. Flexible, lightweight, suspended or simply nested protective skirts are permitted, without any fixing to the floor (nails, screws, etc.). Non-flammable polyurethane sheets

(sitradur) fitted into rails and not fixed to the floor are permitted.

- 7- Terraces are permitted. They must not constitute an obstacle to the mobility of the structure, and must be separate from it, at least 10 cm away from the main equipment. They must remain uncovered and open on all sides (tarpaulins are permitted but must be removed when you are away). Terraces are included in the occupancy count. They must be less than 60 centimetres above the ground at the highest point. They must be made of autoclaved wood and have been the subject of written authorisation from Mme AUTHESSERRE or Mme INAN, with a description and plan.
- 8- No fences are permitted on pitches. No added elements may hinder

mobility (plantations, stones, railings, decorations, etc.).

- 9- Garden sheds or storage boxes must be detached from the main structure, be less than 2m² and less than 1.5 m high. They must not be placed on the towable side of the equipment. They must be authorised in writing by Mrs AUTHESSERRE or Mrs INAN, with a description and plan.
- 10- The ILISA CAMPSITE has a "3-star" rating, and the LESSORS have had to make changes to reflect this rating. Any modification you wish to make to your installation must be the subject of a written and detailed request, addressed to Mrs AUTHESSERRE or Mrs INAN. Work may only commence after their agreement. Any other work will be demolished without recourse.